



Buyer Services Guarantee™

The Buyer Services Guarantee™ is part of our unique Ultimate Service® customer program. The services provided in this customized guarantee will reflect your personal needs as detailed in the comments below:

Buyer's comments: _____

Should you have any questions or concerns at any time, please contact your Sales Representative or the

Broker/Manager _____
at this number () _____

We're ready to go to work for you.

If the content of this Buyer Services Guarantee™ meets with your approval, we're ready to put our promises into action.

Buyer's Signature: _____

Date: _____

Buyer's Signature: _____

Date: _____

Sales Representative Signature: _____

Date: _____

COPY 1 – BUYER(S)
COPY 2 – SALES REPRESENTATIVE

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Each Office Is Independently Owned And Operated.

Buyer Name(s) Please print _____

Property Address _____

Sales Representative Name Please print _____

Phone Numbers _____

Do you currently own a property that you need help in selling?

yes no

Ultimate Service® is worth putting in writing!

Coldwell Banker Ultimate Service® is proving its value every day – one satisfied customer at a time.

• Service

Together, we will customize your Coldwell Banker Buyer Services Guarantee™ to reflect your specific wants and needs.

• Communication

We will keep you up to date on the progress of your transaction and provide you with the help you need to make wise, informed decisions.

• Conduct

We will always be professional in our efforts to earn your trust and will do everything possible to ensure your satisfaction.

We keep our promises, or you don't keep us.®

Should the independently owned Coldwell Banker® affiliate not perform these buyer services, you are entitled to terminate the Buyer Representation Agreement, if you have signed one with us. Please keep in mind that local regulations or practices may restrict some services. Written termination notice must state reason(s) for termination and must be presented by you, in person, to the Broker/Manager. You also agree to provide the local Coldwell Banker® affiliate broker with an opportunity to correct the situation within a 24 hour period following the delivery of the termination notice. If the Buyer Representation Agreement is terminated, the termination provisions of the agreement still apply. The remedy of any customer under the Ultimate Service® Program is strictly limited to the cancellation of a Buyer Representation Agreement and gives rise to no further or other rights or remedies whatsoever.



A Realogy Company

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